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11	Counsel for Official Committee of Tort Claimants	
12	UNITED STATES BANKRUPTCY COURT	
13	NORTHERN DISTRICT OF CALIFORNIA SAN FRANCISCO DIVISION	
14	In re:	Bankruptcy Case
15	PG&E CORPORATION	No. 19-30088 (DM)
16	-and-	Chapter Number: 11 (Lead Case) (Jointly Administered)
17	PACIFIC GAS AND ELECTRIC	DECLARATION OF JEFFREY R. DION IN
18	COMPANY,	SUPPORT OF MOTION OF THE OFFICIAL COMMITTEE OF TORT CLAIMANTS
19	Debtors,	PURSUANT TO 11 U.S.C. §§ 105(a), 501, AND FED R. BANKR. P. 3003(c), 5005 AND 9007
20		FOR ENTRY OF AN ORDER (I) APPROVING A SEPARATE BAR DATE FOR
21	□ Affects PG&E Corporation	FIRE CLAIMS, (II) APPROVING THE FORM FOR NOTICE OF THE BAR DATE
22	☐ Affects Pacific Gas and Electric Company	FOR FIRE CLAIMS AND RELATED PROCEDURES, AND (III) APPROVING
23	■ Affects both Debtors	SUPPLEMENTAL PROCEDURES FOR
24	*All papers shall be filed in the Lead Case, No. 19-30088 (DM)	PROVIDING NOTICE OF IMPORTANT DEADLINES TO FIRE CLAIMANTS
25	110. 17 30000 (DM)	Date: June 11, 2019 Time: 9:30 a.m. (Pacific Time)
26		Place: United States Bankruptcy Court Courtroom 17, 16th Floor
27		San Francisco, CA 94102 Objection Deadline: June 10, 2019,
28		4:00 p.m. (Pacific Time)

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JEFFREY R. DION declares as follows under penalty of perjury:

- 1. I am an attorney in good standing admitted to practice in the Commonwealth of Virginia, the United States District Court for the Eastern District of Virginia, the United States Court of Appeals for the Fourth Circuit, and the United States Supreme Court. I currently serve as Executive Director of the National Compassion Fund, a nonprofit organization dedicated to the collection and distribution of charitable donations to victims of mass casualty crimes.
- 2. I have personal knowledge of the facts stated herein except as to matters where I indicate otherwise, and as to those matters, I believe them to be true. If called upon to testify, I could and would competently do so. I make this declaration in support of the Motion of the Official Committee of Tort Claimants (the "TCC") pursuant to 11 U.S.C. §§ 105(a), 501, and Fed R. Bankr. P. 3003(c), 5005 and 9007 for Entry of an Order (i) Approving a Separate Bar Date for Fire Claims, (ii) Approving the Form for Notice of the Bar Date for Fire Claims and Related Procedures, and (iii) Approving Supplemental Procedures for Providing Notice of Important Deadlines to Fire Claimants (the "Motion"). The TCC's Objection is filed concurrently herewith.
- 3. I have reviewed PG&E's Motion proposing a bar date of September 16, 2019 for all Wildfire Claims, as well as the declarations submitted in support of the Motion. I have also reviewed the Motion of the Official Committee of Tort Claimants Pursuant to 11 U.S.C. §§ 105(a) and 501 and Fed. R. Bankr. P. 3001(a) for Entry of an Order Approving Proposed Model Proof of Claim Form for Fire Claims and Related Procedures (Dkt. No. 1824) (the "TCC's Model Proof of Claim and Procedures").
- 4. The TCC sought my insight and opinions as to how to best implement an effective, efficient notice program with the objective of reaching as many Fire Claimants as possible to inform them of the bar date, the process for filing a proof of claim, and their rights in the Chapter 11 Cases.
- 5. I have extensive experience in developing notice and outreach programs to contact and inform dispersed and displaced victims of mass disasters. This includes administration of relief funds for: (1) victims of nearly a dozen mass shooting events around the country; (2) the August 2017 car attack in Charlottesville, VA, following the "Unite the Right" rally; and

(3) conducting an outreach and awareness campaign to educate victims of the September 11, 2001 terrorist attacks about their options to filing a civil lawsuit against their airlines or a claim with the federal government's September 11th Victim Compensation Program. The September 11, 2001 campaign consisted of dozens of forums throughout the United States and Canada, and directly served over 1,500 victims. My work on notice procedures, campaigns, and other outreach programs has involved mass disasters impacting more than 5,000 victims.

- 6. Each of these relief or compensation funds involved a deadline by which victims were required to submit an application for benefits. For example, in the case of the September 11th Fund, potential claimants had 27 months following the attacks to submit a claim to the program. Determining the appropriate claim submission deadline in a mass trauma context requires consideration of various factors, including the number of potential claimants, known identities and contact information for claimants, and the psychological trauma experienced by the class of applicants.
- 7. Although fires have important categorical differences from mass shootings or terrorist attacks, they share common elements of trauma that have likely affected potential Fire Claimants here. Based on my understanding of the facts of this case, including media coverage of some of the harrowing accounts of individuals affected by the fires, I recognize many of the same traumatic experiences that occur in other mass casualty events: individuals fearful for their lives, fleeing from impending danger, uncertain whether they or their loved ones will make it out alive. These experiences can cause deep, long-lasting psychological trauma, and it is critical to recognize that fact when designing a compensation program and selecting an appropriate claim submission deadline.
- 8. Based on my experiences described above (¶ 6), a person who experiences or witnesses a terrifying event may exhibit signs of traumatic stress which can be associated with impaired cognitive and memory functions of the brain. Consequently, individuals who survive a traumatic event where they were exposed to an imminent risk of death often have difficulty executing administrative functions. In my experience, traumatized individuals have significant

¹ See Matt Simon, WIRED, What One Devastated Community Can Teach The World About Mental Health (Oct. 8, 2018), https://www.wired.com/story/wildfires-mental-health/; Martin Espinoza, Press Democrat, Psychological Scars

from October Wildfires Cut Deep in Sonoma County (July 28, 2018), available at: https://www.pressdemocrat.com/news/8511629-181/psychological-scars-from-october-wildfires.

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